

Visiting a Travel Agent



- Client :** *I need help for my vacation.*
- Travel Agent :** Sure, where would you like to go?
- Client :** *I don't know yet.*
- Travel Agent :** Do you enjoy warm or cold places?
- Client :** *I want to go to a tropical climate.*
- Travel Agent :** I have some brochures here.
- Client :** *Wow! These look great!*
- Travel Agent :** How much is your budget for your vacation?
- Client :** *I have a thousand dollars.*
- Travel Agent :** Well, take these brochures, and go back to me after reading it.
- Client :** *Thanks for your help!*
- Travel Agent :** Welcome.

Visiting a Travel Agent

What Do You Think?

Is it necessary to visit a travel agent? Why or Why not?

Words to Ponder

1. **vacation**- a period spent away from home or business in travel or recreation
2. **brochure**- pamphlet, booklet especially one containing descriptive or advertising material
3. **tropical climate**- a climate of the tropics where temperatures are warm.

Comprehension Check:

Make sentences out of the phrases below and assume that you are talking to a travel agent.

1. I want to spend.....
2. I need help.....
3. I am going to.....
4. Is it alright if.....
5. I want to know.....

IN A TRAVEL AGENCY



Travel Agent : Good morning, Sir. How may I help you?

Client : *Hi, I need to make a reservation.*

Travel Agent : Where would you like to fly to and from?

Client : *From Japan to Philippines.*

Travel Agent : Okay and what is the date?

Client : *I will leave Japan on the 8th next month and return on the 22nd.*

Travel Agent : All right let me check. What time would you like to fly?

Client : *I'd like to arrive in the Philippines by lunchtime and be back in Japan by dinnertime.*

Travel Agent : How many people are you with?

Client : *There will be three of us – 2 adults and 1 child.*

Travel Agent : I see. How old is the child?

Client : *She's 8 years old.*

Travel Agent : Is this economy or business class?

Client : *Economy class.*

Travel Agent : Okay. Three tickets are reserved for you. Please check-in 3 hours before departure.

Client : *Yes, we will. Thank you very much!*

IN A TRAVEL AGENCY



Words to Ponder

1. **lunchtime**- a time at which lunch is usually eaten: noon
2. **dinnertime**- the principal meal of the day
3. **departure**- setting out to a new course

What Do You Think?

For you, what is the best time of the day to travel: morning, afternoon or evening? Why?



Comprehension Check:

Find the meaning of each class in an airplane seat.
Match Column A with Column B.

- | A | B |
|----------------------|--|
| ___1. economy class | a. most expensive and most comfortable |
| ___2. business class | b. coach or travel class |
| ___3. first class | c. executive class purchased by business travelers |

Buying a Plane Ticket



Client: *I would like to book for a flight.*

Travel Agent: I can help you with that. What place is your destination?

Client: *I am traveling to Singapore.*

Travel Agent: What is the date you want to fly?

Client: *On June 14th.*

Travel Agent: Would you prefer a morning or an afternoon flight?

Client: *I want to fly in the morning.*

Travel Agent: Well, I have already booked you a flight. The tickets will arrive by mail in a few days.

Client: *Thank you!*

Buying a Plane Ticket

Words to Ponder

1. **flight**— a passing through the air or through space outside the earth's atmosphere; the ability to fly.
2. **book**— to register, to schedule engagement, to reserve in advance.
3. **reservation**— an arrangement to have something; a promise, guarantee or record of such engagement.

What Do You Think?

What are the ways in booking for a flight?
Is it necessary to be polite in asking questions?



Comprehension Check:

Use the following phrases to form sentences in your own words.

1. like to
2. book for
3. travel to
4. would rather
5. will arrive

Tourist Help Desk



Clerk: Good evening, What can I do for you?

Customer: *I want to ask something.*

Clerk: Sure, what is it?

Customer: *How long does it take to go to the airport?*

Clerk: Would that be by taxi or by bus?

Customer: *By taxi.*

Clerk: Oh, from here it would take 30 minutes only.
Is there anything else?

Customer: *Yes, I need a map.*

Clerk: *Of course, here it is.*

Customer: *All right , thank you very much!*

Clerk: It's my pleasure.

Tourist Help Desk

Comprehension Check:

Fill in the missing letters.

1. **f l _ g _ t** - a trip made by or in an airplane.
2. **p a _ _ p o _ t** - an official document issued by a government, certifying the holder's identity to travel
3. **p l _ a s _ r _ _** - frivolous amusement; a source of delight or joy.
4. **_ l e _ k**— one who works at a sales or service counter.
5. **c _ n f _ _ m** - to give approval to: ratify; to give assurance of the validity of.

Words to Ponder

1. **airport-** a place from which aircraft operate that usually has paved run ways and maintenance facilities and often serves as a terminal.
2. **map-** a representation usually on a flat surface of the whole or a part of an area.
3. **tourist-** a person that makes a tour for pleasure or culture.

What Do You Think?

How many hours should we prepare before going to the airport for our flight?

